

# Dragontail Systems Completes Nationwide Rollout of Algo Dispatching Platform in all Pizza Hut Stores in Singapore

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## Highlights

- Dragontail has completed a nationwide roll out of its Algo Dispatching Platform in all 38 PH locations across Singapore.
- The roll out was fast and effective, reaching an installation rate of 6 stores a day.
- PH is owned by Yum! Asia, who also operates licensed major QSR brands such as KFC and Taco Bell.
- Asia is a significant market opportunity for Dragontail with approximately 2,000 PH stores (excluding China) in the continent, and the Company continues to work on penetrating other Asian counties following this success.
- The achievement marks an important milestone in growing international expansion of the Algo System with the World's largest QSR Company.

**Dragontail Systems Limited** (ASX: DTS, the "Company" or "Dragontail") is pleased to announce that it has successfully completed a nationwide roll out of its Algo Dispatching Platform in 38 Pizza Hut ("PH") locations across Singapore. Since signing the agreement in April earlier this year, Dragontail has worked efficiently to meet its commitment to complete the roll out in PH chain stores in Singapore. The pace of the installation and roll out process carried out by specially flown-in field personnel, was successfully completed efficiently and effectively in the fastest time the Company has achieved to date.

As part of the implementation of the system, Dragontail was required to integrate with two POS (Point Of Sale)

companies in a rapid and efficient process that will reduce future integration timing. In addition, Dragontail has integrated with PH's tracker and online platform, Glite, in order to create a one holistic system. The stores will enjoy the added value of the Algo, in streamlining and prioritizing the food preparation and delivery process, improving delivery times, product quality and customer satisfaction. In addition, the stores will operate while using call center screens to ease operation and view real time status. The system also allows the drivers to use their own phones, which makes it easier for the drivers to adopt and follow the system.

Another core capability is the ability of the various stores to share drivers. Drivers can be shifted from one store to another depending on the work capacity, rush hours and availability of drivers in each store. This ability leads to a significant increase in the efficiency of the stores, leading to higher profitability.

**Mr. Paddy Rangappa**, PH's Singapore General Manager, commented: "We are very pleased with the way this project was carried out by the Company. Dragontail has taken the commitment seriously and made sure to meet the schedules in a professional and responsible manner. We are confident that the unique benefits of the Algo Dispatching System and its special modules within the system will contribute dramatically to our operations and effectiveness".

Commenting on the completion of the nationwide roll out, Managing Director, **Ido Levanon**, said: "PH was a true partner throughout the process and we were committed to its success from the very beginning. We view this partnership as a strategic alliance that will demonstrate the power of our system in the sense of every store's operations as well as the entire chain. We are confident that the effectiveness will be reflected in the activity of the stores, customer satisfaction and rate of ROI (Return On Investment). We wish success to the entire PH chain in Singapore and are confident that many others will follow and enjoy the wonders of our algorithm, The Algo".

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### **About Dragontail Systems**

Dragontail is revolutionising the Quick Service Restaurant (QSR) and foodservice industry with its Algo System and computer-vision QT quality system that uses artificial intelligence (AI) machine learning.

The Algo System uses a sophisticated patented algorithm to optimise and manage the entire food preparation process from order to delivery. It is the first system in the world to fully automate and streamline the kitchen flow to deliver an immediate and significant return on investment to fast food and quick service restaurants.

The QT system's sensor and camera automatically monitor the preparation and cooking process in the kitchen to improve the quality and consistency of meals. Using proprietary advanced AI machine-learning technology, the system keeps improving its diagnostics, becoming even more efficient.

For more information, visit [www.dragontailsystems.com](http://www.dragontailsystems.com).