

6 January 2020

Dragontail's AI processed over 6.5m orders in December, up 10 fold from December 2018

Highlights

- **Dragontail experienced a more than 10-fold increase in the number of orders that were processed by its proprietary technology during December 2019 compared to December 2018, with over 6.5 million orders processed.**
- **The number of food items processed through our AI technology as a result of those orders was more than 11.5 million compared to about 850k in December 2018, a more than 13.5-times increase.**
- **As a result, restaurants that are utilizing Dragontail technology experienced more accurate deliveries, faster delivery times, and improvements in both customer satisfaction scores and food quality parameters.**
- **When it comes to AI technology, the amount of data collected is a key factor in the effectiveness of AI-based decisions. This positions Dragontail as a clear leader in AI-based technology targeted to the QSR industry given the company has already established a significant big-data information database.**

6 January 2020 (Australia): **Dragontail Systems Limited** (ASX: DTS, the “**Company**” or “**Dragontail**”) is pleased to provide an update regarding the very significant increase in the number of transactions processed through its technology during this Holiday season.

Total orders processed by the Algo Platform and the QT quality control camera in December 2019 were over 6.5m, which represents a more than 10-fold increase compared to December 2018. Total food items processed were over 11.5m, which is more than 13.5 times the number processed in December 2018.

This major volume increase and smooth operation in the five different continents during the busiest period of the year was thanks to Dragontail's solid, state-of-the-art, cloud-based technology.

Mr. Ido Levanon, Dragontail's Managing Director, said: "We are very pleased with our ability to provide our two flagship systems tailored to the needs and requests of our customers. It is very satisfying to witness the immediate benefits of our technology on customer satisfaction and store operation. Our ability to scale up so much in one year is an indication for what it is to come next. Dragontail as of today is the only technology company in the world that possesses every key data point inside and outside the restaurant, enabling us and our customers to find more ways to streamline their operations and improve customer experience. We are looking forward to another year of continued growth within multiple markets in Asia, Australia and Europe and our newly targeted market – the USA”.

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About Dragontail Systems

Dragontail is revolutionising the Quick Service Restaurant (QSR) and foodservice industry with its Algo Platform and computer-vision QT quality system that uses artificial intelligence (AI) machine learning.

The Algo Platform uses a sophisticated patented algorithm to optimise and manage the entire food preparation process from order to delivery. It is the first system in the world to fully automate and streamline the kitchen flow to deliver an immediate and significant return on investment to fast food and quick service restaurants.

The QT system's sensor and camera automatically monitor the preparation and cooking process in the kitchen to improve the quality and consistency of meals. Using proprietary patented advanced AI machine-learning technology, the system keeps improving its diagnostics, becoming even more efficient.

For more information, visit www.dragontail.com.

This ASX Announcement was approved and authorised by Dragontail's Board of Directors.